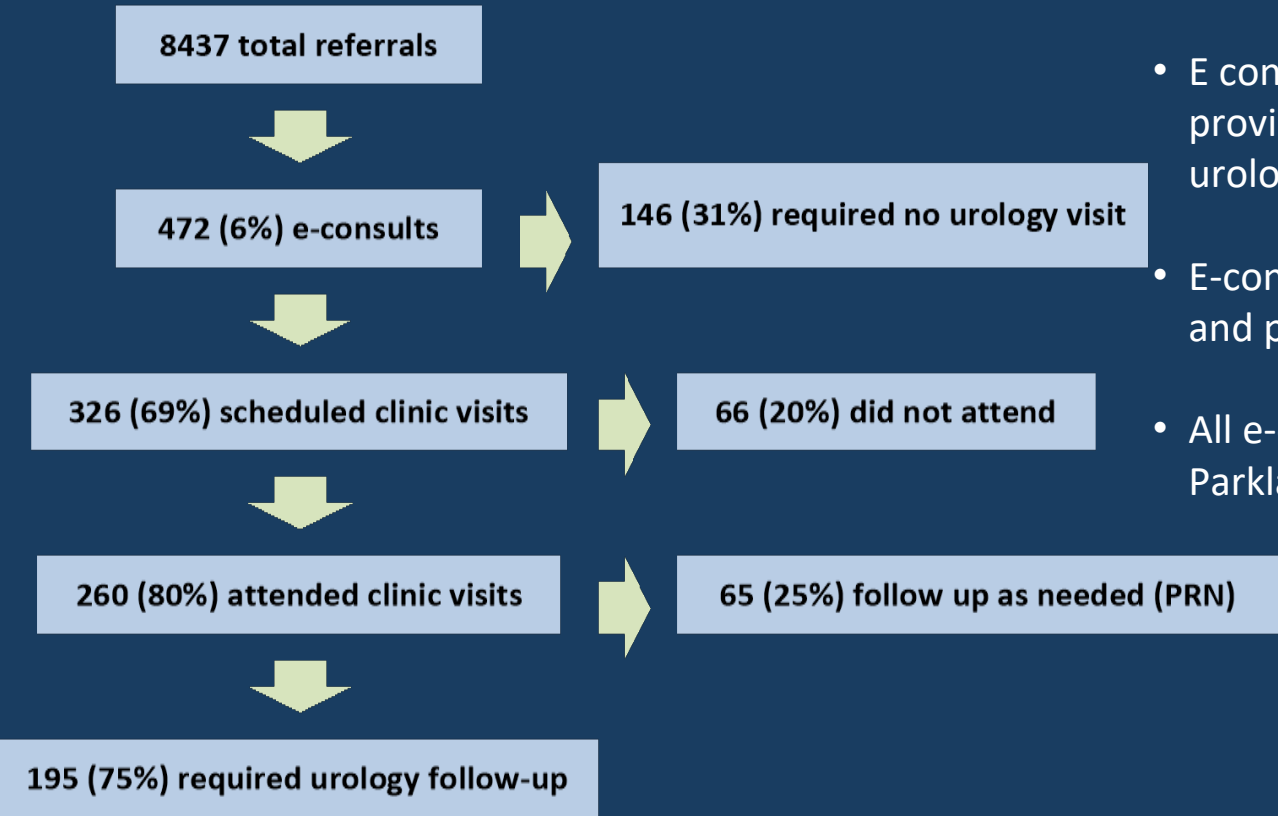


Implementation of an E-Consult System at a Safety Net County Hospital

Nathan Chertack MD, Yair Lotan MD, Christian Mayorga MD, Ryan Mauck MD



- E consult: electronic referral by providers to assess need for an urology clinic visit
- E-consults decrease patient costs and prevent unnecessary visits
- All e-consults placed in 2018 at Parkland Hospital were assessed



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- 62.3% e-consults were men, median age 55 [IQR 44-63]
- Age, gender, and race **did not affect** whether patients were scheduled for an appt
- **Median time from e-consult to appt: 39.5 days [IQR 33-50]**
- **Median time for a cystoscopy visit: 50 days [IQR 44-55]**
- 89% of patients had their appt **within 60 days**

E-Consults save on unnecessary patient visits for benign findings and provide an opportunity for PCPs to discuss labs and imaging with urology

